



## **Warranty Conditions**

TimeTech warrants that their products furnished with a warranty will be free from material defects for a period of one year from the date of shipment. The Customer shall provide notice to TimeTech of such defect within one week after the Customer's discovery of such defect. The sole obligation and liability of TimeTech under this warranty shall be to repair or replace, at its option, without cost to the Customer, the product or part which is so defective and as to which such notice is given. Upon request by TimeTech, the product or part claimed to be defective shall immediately be returned at the Customer's expense to TimeTech. Replaced or repaired products will be shipped to the Customer at the expense of TimeTech.

There shall be no warranty or liability for any products or parts which have been subject to misuse, accident, negligence, failure of electric power or modification by the Customer without TimeTech' approval. Final determination of warranty eligibility shall be made by TimeTech. If a warranty claim is considered invalid for any reason, the Customer will be charged for services performed and expenses incurred by TimeTech in handling and shipping the returned item.

As to replacement parts supplied or repairs made during the original warranty period, the warranty period of the replacement or repaired part shall terminate with the termination of the warranty period with respect to the original product or part.

THE FOREGOING WARRANTY CONSTITUTES TIMETECH'S SOLE LIABILITY AND THE CUSTOMER'S SOLE REMEDY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES AND REMEDIES. EXCEPT AS THUS PROVIDED, TIMETECH DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

### **Return Authorization**

Any request for warranty claim as described above must be made to TimeTech. Customer may not return any products for any reason without prior authorization issuance of TimeTech. Please provide the following information at the time of request for return:

- Model number(s).
- Serial Number(s).
- Description of defect(s).
- Name, address, telephone/Fax number of individual returning product.
- Original Purchase Order Number(s).